

01 July 2009

Austria

## Discounts on touristic travel packages

Ladies and Gentlemen!

Due to the difficult economic conditions we have decided to follow the recommendation of the ÖRV (see attached) and will therefore no longer offer discounts on travel packages starting July 1<sup>st</sup> 2009.

We kindly ask for your understanding and hope to continue to include you to our satisfied customers.

Yours sincerely,  
Your Carlson Wagonlit Travel Team